

Data Protection Notice for Customers

This notice describes how Berndorf Band GmbH, Leobersdorfer Straße 26, 2560 Berndorf, Austria ("we") processes your personal data in connection with customer relations.

1. Purposes of data processing

We will process your personal data mentioned in point 2 for the following purposes:

- Handling of sales processes, including compliance with sanction regulations (e.g. trade sanctions);
- Management of our customer relations, including contact maintenance and communication and
- Management of in-house visits.

We collect this data directly from you in the context of sales processes or through our employees who are in contact with you or manage your in-house visit.

The provision of your personal data is voluntary. However, certain sales or communication processes will not be possible if you do not provide your personal data.

2. Processed data categories and legal bases of processing

We process the following personal data on you either (i) on the basis of our predominant legitimate interest, pursuant to art. 6 para. 1 let. f General Data Protection Regulation ("DSGVO"), which consists of efficiently managing our customer relations and providing security during your in-house visits to us or (ii) on the basis of the need to fulfil a contract with you (Art. 6 para. 1 let. b DSGVO):

- Name
- Salutation
- Company where you work
- Date and place of birth
- Gender
- Marital status
- Email address
- Phone number
- Address
- Hobbies, interests
- Communication contents (of emails and telephone calls etc.)
- User ID and password for W-LAN access
- Characteristics of visitors
- Name of the visited party
- Date and time of entry and exit
- Signature

In some cases, we will process the above-mentioned data with your consent (art. 6 para. 1 let. a), insofar as you provide us with this data in a separate process.

3. Transmission of your personal data

For the above purposes, we will send your personal data to the following recipients:

- IT service providers used by us;
- Companies that belong to our group.

Group members of Berndorf Band Group are:

- • Berndorf Band GmbH
- • Berndorf Band Engineering GmbH
- • Berndorf Sondermaschinenbau GmbH
- • ESICO B.V.
- • Berndorf Belt Technology USA Inc.
- • SBS Steel Belt Systems USA Inc.
- • Beijing Berndorf Technology Development China Co., Ltd.
- • Berndorf Band Latinoamerica S.A.S.
- • Berndorf Steel Belt Systems Ltd., Co.
- • Nippon Belting Co., Ltd.

Some of the above recipients are located outside your country or process your personal data there. The level of data protection in other countries may not be the same as in your country. However, we only transfer your personal data to countries for which the EU Commission has determined that they have an adequate level of data protection, or we take measures to ensure that all recipients have an adequate level of data protection. For example, we conclude standard contractual clauses on data protection (2010/87/EC and/or 2004/915/EC). These are available upon request, see contact details.

4. Storage period

Your personal data will only be stored by us for as long as we reasonably deem necessary for the purposes set out in point 1 and as permitted under applicable law. In any case, we store your personal data as long as the business relationship exists, statutory retention requirements apply, or limitation periods for potential legal claims have not yet expired.

5. Your rights in connection with personal data

Under applicable law, you may, among other things, have the right (subject to applicable law) to: (i) verify whether and what personal data we hold about you and obtain copies of that data; (ii) require the correction, supplementation, or deletion of your personal data, which is false or has not been processed in a legally compliant manner; (iii) to require us to restrict the processing of your personal data; (iv) to object in certain circumstances to the processing of your personal data or withdraw your prior consent to the processing of your data; (v) to require the transferability of data; (vi) to know the identity of third parties to whom your personal data is transmitted; and (vii) to lodge a complaint with the competent authority.

6. Our contact details

If you have any questions or concerns regarding the processing of your personal data, please contact us:

Berndorf Band GmbH
Leobersdorfer Strasse 26
2560 Berndorf, Österreich

Mr. Hannes Flasch
hf@berndorf.co.at

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